**OPERATING AGREEMENT**

between

**BIRMINGHAM CITY COUNCIL**

and

**KINGS HEATH BUSINESS IMPROVEMENT DISTRICT**

**Contents**

1 Definitions

2 Statutory Authority and Interpretation

3 Calculating the BID 4 Levy

4 The BID 4 Revenue Account

5 Debits from the BID 4 Revenue Account

6 Collecting the BID 4 Levy

7 Enforcement of payment of the BID 4 Levy

8 Payment to the BID Company and Reconciliation

9 Performance Monitoring

10 Termination

11 Confidentiality and Data Protection

12 Notices

13 Miscellaneous

1. Rights and Duties Reserved
2. Contracts (Rights of Third Parties) Act 1999

16 Dispute Resolution

Schedule 1 – The BID 4 Levy Rules

Schedule 2 – Plan of the BID 4 Area

Schedule 3 – The BID 4 Proposals

Schedule 4 – Breach Notification Procedure

Dated the day of 202X

**Between**

1. (1) **BIRMINGHAM CITY COUNCIL** (“**the Council**") of The Council House, Victoria Square, Birmingham, B1 1BB; and

(2) **KINGS HEATH BUSINESS IMPROVEMENT DISTRICT (“the BID Company”)** registered as a company limited by guarantee in England with company number 05785221 whose registered office is 1A Station Road, Kings Heath, Birmingham B14 7SR.

(together a **“party or parties”**)

1. **Background**
2. A The Council is the billing authority for the purposes of the Local Government Act 2003 and is responsible for collecting the BID 4 Levy, and administering the BID 4 Revenue Account which shall be used towards the operation of the BID within the area of the Council and the funding of the BID 4 Arrangements.

B The BID Company operated the BID during the BID 3 Period and following a renewal ballot of qualifying businesses within the BID 4 Area, the BID Company is to continue to operate the BID during the BID 4 Term (“**BID 4**”).

1. C With effect from 1st April 2023, the BID Company will become responsible for the operation of the BID and for using the BID 4 Levy for the purposes of achieving the objectives and aspirations set out in the BID 4 Arrangements.
2. D Both parties wish to confirm the arrangements by which the BID 4 Levy is collected together with general arrangements as to the relationship to be established between the Council and the BID Company for the duration of BID 4.
3. E The purpose of this Agreement is to:

* establish the procedure for setting the BID 4 Levy.
* confirm the basis upon which the Council will be responsible for collecting the BID 4 Levy.
* set out the enforcement mechanisms available for collection of the BID 4 Levy.
* set out the procedures for accounting and transference of the BID 4 Levy.
* provide for the monitoring and review of the collection of the BID 4 Levy.
* confirm the manner in which the Council's expenses incurred in collecting the BID 4 Levy shall be accounted for.
* provide for the monitoring and review of the spending of the BID 4 Levy by the BID Company and its internal control arrangements.

**It is agreed as follows:**

1. **1 Definitions**

1.1 **“Bad or Doubtful Debts”** shall have the same meaning as further described in **Part 2** of **Schedule 3** of the Regulations;

1.2 **“Balancing Payment”** means the difference between the sum of the First and Second Advance Payments and the actual total sum of the BID 4 Levy collected by the Council for the relevant Financial Year as ascertained by the Council and notified to the BID Company within three (3) calendar months after the end of the financial year in question. If the aggregate of the two former payments exceed the latter, it is negative, if the aggregate of the former payments is less than the latter, it is positive;

1.3 **“BID”** means the Kings Heath Business Improvement District project, by which the BID Company will deliver the BID 4 Proposals;

1.4 **“BID Period”** means the BID 4 period from 1st April 2023 to 31st March 2028;

1.5 **“BID 3 Period”** means the duration of the previous operating agreement being the period from 1st April 2018 to the 31st March 2023;

1.6 **“BID 4 Area”** is identified on the map in **Schedule 2**;

1.7 **“BID 4 Arrangements”** means those arrangements to be put in place pursuant to the Regulations for the operation of the BID;

1.8 **“BID Company's Report”** means a report for each Financial Year to be prepared by the BID Company which details the following:

(i) the total income and expenditure of the BID 4 Levy;

(ii) other income and expenditure of the BID Company not being the BID 4 Levy;

(iii) a statement of actual and pending deficits; and

1. the various initiatives and schemes upon which the BID 4 Levy has been expended by the BID Company analysed in line with the agreed BID 4 Proposals;

1.9 **“BID Internal Control Arrangements”** means the arrangements put into place by the BID Company under **Clause 3.2** as revised from time to time under **Clause 3.2** following an independent review;

1.10 **“BID 4 Levy”** means the charge to be levied and collected within the BID 4 Area pursuant to the Regulations;

1.11 **“BID 4 Levy Payer(s)”** means the individual/organisation liable for non-domestic rates for the hereditament and responsible for the BID 4 Levy in accordance with the BID 4 Arrangements and **Schedule 1**;

1.12 **“BID 4 Levy Rules”** means the rules set out in **Schedule 1** of this Agreement which sets out how the BID 4 Levy will be calculated, details of Exempt Properties and other requirements related to the BID 4 Levy (as may be amended by a successful alteration ballot);

1.13 **“BID 4 Proposals”** means the BID Company’s BID proposals set out in **Schedule 3** to this Agreement.

1.14 **“BID 4 Revenue Account”** means the account to be set up in accordance with Regulation 14 and operated in accordance with Schedule 3 of the Regulations;

1.15 **“BID 4 Term”** means the period commencing on the Operational Date and expiring on 31st March 2028;

1.16 **“CLA”** means the Commission for Local Administration;

1.17 **“Confidential Information”** means:

* All information relating to this Agreement which includes, but is not limited to, commercial, financial, technical, operational or other information in whatsoever form (including information disclosed orally) which concerns the business and affairs of a party including information disclosed prior to the date of this Agreement, where one party can demonstrate to the other party that disclosure would cause considerable harm;
* All information reasonably designated as such by either party in writing to the other, together with all other information which relates to the business, affairs, products, developments, trade secrets, know-how, personnel, customers and suppliers of either party being information where one party can demonstrate to the other party that disclosure would cause considerable harm;
* Any information which is agreed by the parties at the Execution Date or any time prior to publication of this Agreement or any part of it under the Freedom of Information Act 2000 or any other legislation as being commercially sensitive;

1.18 **“Confidentiality Expiry Date”** means the date one (1) year following the expiry of the BID 4 Term;

1.19 **“Contributors”** means the BID 4 Levy Payers or other contributors making voluntary contributions to the BID Company;

* 1. **“Controller”** takes the meaning given in the GDPR;

1.21 **“Data Protection Legislation”**  unless and until the GDPR is no longer directly applicable in the UK, the General Data Protection Regulation (*(EU) 2016/679*) and any national implementing laws, regulations and secondary legislation, as amended or updated from time to time, in the UK including the Data Protection Act 2018.

1.22 **“Demand Notice”** shall have the same meaning ascribed to it as further set out in paragraph 3 of Schedule 4 of the Regulations;

1.23 **“Dispute Resolution Procedures”** means the procedures set out in **Clause 16**;

1.24 **“Execution Date”** means the date of the execution of this Agreement by the parties;

1.25 **“Exempt Properties”** means those class or classes of properties as identified in the BID 4 Levy Rules which shall be exempt from any requirement to pay the BID 4 Levy;

1.26 **“Final Notice”** means the notice to be served by the Council pursuant to **Clause 7.1**;

1.27 **“Financial Year”** means the period of twelve (12) consecutive months from the 1st  of April in one year to the following 31st March in the following year;

1.28 **“First Advance Payment”** means the sum calculated by multiplying the total BID 4 Levy due from each BID 4 Levy Payer in accordance with the BID 4 Levy Rules, on 1st April for the Financial Year, by 78.4%;

1.29 **“FOIA Scheme”** means the Council’s current published scheme under Section 19 Freedom of Information Act 2000 (As amended);

1.30 **“Hereditament”** shall have the same meaning as defined in Regulation 1 (2);

1.31 **“Legislation”** means any Act of Parliament or subordinate legislation within the meaning of Section 21(1) of the Interpretation Act 1978, any exercise of the Royal Prerogative, and any enforceable community right within the meaning of Section 2 of the European Communities Act 1972, in each case in the United Kingdom;

1.32 **“Liability Order”** has the meaning given in Regulation 10 of the 1989 Regulations;

1.33 **“Operational Date”** means 1st April 2023 being the date upon which the BID 4 Arrangements come into force;

1.34 **“Personal Data”** takes the meaning given in the GDPR and includes Special Category Personal Data;

1.35 **“Previous BID Periods”** means any BID period prior to the Operational Date;

1.36 **“Processing”** (and derivatives thereof) takes the meaning given in the GDPR;

1.37 **“Processor”** takes the meaning given in the Data Protection Legislation;

1.38 **“Public Meeting”** means the meeting to be held of all BID 4 Levy Payers pursuant to Regulation 18(1)(a)(ii);

1.39 **“Regulations”** means the Business Improvement Districts (England) Regulations 2004 SI 2004 No. 2443 and such amendments made from time to by the Secretary of State pursuant to Section 48 Local Government Act 2003;

1.40 **“Relevant Authority”** means any court with the relevant jurisdiction and any local, national or supra-national agency, inspectorate, minister, ministry, official or public or statutory person of the government of the United Kingdom or of the European Union;

1.41 **“Second Advance Payment”** means the sum calculated by multiplying the total BID 4 Levy due from each BID 4 Levy Payer in accordance with the BID 4 Levy Rules by 98%, in each case less the amount of the First Advance Payment for such Financial Year;

1.42  **“Working Day”** means a day (other than a Saturday or a Sunday) on which banks are open for domestic business in the city of London;

1.43 **“1989 Regulations”** means the Non-Domestic Rating (Collection and Enforcement) (Local Lists) Regulations 1989 SI 1989 No 1058.

2  **Statutory Authority and Interpretation**

2.1 This Agreement is made pursuant to Part 4 of the Local Government Act 2003 and the Regulations.

2.2 This Agreement shall be interpreted according to the following provisions, unless the context requires a different meaning:

2.2.1 words importing persons shall, where the context so requires or admits, include individuals, firms, partnerships, trusts, corporations, governments, governmental bodies, authorities, agencies, unincorporated bodies of persons or associations and any organizations having legal capacity;

2.2.2 references to any statutes and statutory instruments are to be construed as references to those statutes and statutory instruments as from time to time amended or to any statutes and statutory from time to time replacing, extending, consolidating or amending the same.

3 **Calculating the BID 4 Levy and BID Internal Control Arrangements**

1. 3.1 No later than fourteen (14) days prior to 1st April in each Financial Year, the Council shall:
   * 1. Calculate the BID 4 Levy due from each BID 4 Levy Payer in accordance with the BID 4 Levy Rules; and

3.1.2 Confirm in writing to the BID Company the BID 4 Levy payable annually by each BID 4 Levy Payer.

3.2 The BID Company shall, within twenty (20) Working Days of the 15th of February in each Financial Year, supply the Council with a copy of its internal financial control arrangements. This should be in the form of a budget statement or similar from the BID Company and should highlight how the BID 4 Levy is expected to be spent in the next financial year and that it is in line with the BID 4 Proposals.  In addition a summary, if applicable, of any amendments to the BID 4 Proposals that have been agreed by the BID Board should also be provided. These measures are designed to ensure that the BID 4 Levy as passed by the Council to the BID Company under **Clause 8** is spent effectively, efficiently and economically in accordance with the BID 4 Proposals.

1. 3.3 If the BID Company shall fail to comply with its obligations under **Clause 3.2** the Council may withhold the First Advance Payment until such time as a copy of the internal financial control arrangements have been produced.
2. 4 **The BID 4 Revenue Account** 
   1. The Council shall set up the BID 4 Revenue Account and confirm in writing to the BID Company that the BID 4 Revenue Account has been set up within one (1) calendar month of the execution of this Agreement.

4.2 The BID Company shall provide the Council with details of its own bank account into which payments are to be made by the Council under **Clause 8**.

1. 5 **Debits from the BID 4 Revenue Account**
2. 5.1 The Council may not seek reimbursement from the BID Company of any of the costs of collecting the BID 4 Levy and agrees that it may only debit:

5.1.1 Sums equal to the First Advance Payment, the Second Advance Payment and the Balancing Payment under **Clause 8**; and

5.1.2 Bad or Doubtful Debts;

from the BID 4 Revenue Account and if to the extent the Council is required by the Regulations to debit any further sums from the BID 4 Revenue Account it shall immediately credit an equal sum to the BID 4 Revenue Account.

1. **Collecting the BID 4 Levy** 
   1. The Council shall serve a Demand Notice on each BID 4 Levy Payer and shall continue to calculate the BID 4 Levy and serve a Demand Notice in each Financial Year of the BID 4 Term.

6.2 The Council shall maintain an accurate and up to date list which identifies payment and/or non-payment of the BID 4 Levy and shall make this available to the BID Company on a quarterly basis on a date to be agreed at the beginning of each Financial Year.

6.3 If either party determines that there has been a change which may affect the amount of the BID 4 Levy for the current or a future financial year or is aware of any change in the occupier of an hereditament or the merger or division of a hereditament (or provision of an additional hereditament) the party determining the change shall inform the other party in writing accordingly and any appropriate changes will then be referred by the Council to the valuation office for their determination and further instruction.

6.4 The Council shall use all reasonable endeavours, which are consistent with its usual procedures for the collection of non-domestic rates, to collect the BID 4 Levy on the date specified (pursuant to **Clause 6.1**) and thereafter on an annual basis and in accordance with the procedure set out in **Schedule 4** of the Regulations.

6.5     The Council shall use all reasonable endeavours, which are consistent with its usual procedures for the collection of non-domestic rates, to collect any outstanding Previous BID Periods’ Levies and to deal with such Levies as follows:

6.5.1 the Council will continue to collect the said Levies until instructed by the BID Company to discontinue with the collection of Previous BID Periods’ levies outstanding levies at which point any outstanding levies will be written off and the relevant Previous BID Period will be concluded.

6.5.2 any instruction to conclude a Previous BID Period or to write off any outstanding levies must be made in writing to the Council by the BID Company.

6.5.3 any subsequent collection of outstanding of Previous BID Period levies will be paid to the BID Company in the adjusted balancing payment due to/from the BID Company at the end of the financial year as defined in **Clause 8.3** below.

6.5.4 for the avoidance of doubt, any outstanding levies for Previous BID Periods that are paid in the adjusted balancing payment due to/from the BID Company at the end of the financial year as defined in **Clause 8.3** below shall be accounted for separately in the Previous BID Period that the outstanding levy(s) relates to.

7 **Enforcement of payment of the BID 4 Levy**

1. 7.1 In the event that the BID 4 Levy is not paid by a BID 4 Levy Payer within fourteen (14) days from the date that it becomes payable then (subject to the exceptions or as may otherwise be agreed between the parties) the Council shall serve a Final Notice on such relevant BID 4 Levy Payer which shall:
   1. 7.1.1 identify the sum payable;
   2. 7.1.2 provide a further seven (7) days for payment to be made;
   3. 7.1.3 confirm that the Council will apply to the Magistrates' Court for a Liability Order to recover the unpaid BID 4 Levy (together with costs).
2. 7.2 If after a further seven (7) days from the payment date stated in the Final Notice the outstanding amount of the BID 4 Levy has not been paid by the BID 4 Levy Payer, the Council shall make an application to the Magistrates' Court for a Liability Order to recover the outstanding sum of the BID 4 Levy as is permitted by the Regulations and the 1989 Regulations.
   1. If payment is not made after a minimum of twenty-one (21) days following the grant of a Liability Order, then the case will be passed to the Council’s appointed debt recovery agents for recovery of the debt.
3. 8  **Payment to the BID Company and Reconciliation**
4. 8.1 No later than 10 (ten) Working Days following the Execution Date or Operational Start Date (whichever is the later), the Council shall pay the BID Company the First Advance Payment. In the following Financial Years the Council shall pay the BID Company the First Advance Payment on 1st April in each of those Financial Years.
5. 8.2 No later than 10 (ten) Working Days after the sixth month following the Execution Date or Operational Start Date (whichever is the later) the Council shall pay the BID Company the Second Advance Payment. In the following Financial Years, the Council shall pay the BID Company the Second Advance Payment on 1st October of such Financial Years.
6. 8.3 Except in the first year, no later than 30th June after the end of each Financial Year, the Council shall notify the BID Company of the Balancing Payment that shall be payable. Except in the first year, the Balancing Payment shall be paid no later than 25th July. If it is negative, it shall be payable to the Council by the BID Company, and, if it is positive, it is payable by the Council to the BID Company.
7. 8.4 The Council shall pay such BID 4 Levy amounts as owed upon receipt of an invoice from the BID Company, such invoice to be submitted no less than ten (10) Working Days prior to any Advance Payment dates and/or Balancing Payment dates. The Council shall pay such BID 4 Levy amount within ten (10) Working Days of receipt of the invoice. VAT will be charged on each invoice.
8. 9  **Performance Monitoring**
   1. 9.1 On 30th June in each Financial Year, the Council shall provide the BID Company with an accurate and up to date report setting out in respect of the previous Financial Year the following information:
   2. 9.1.1 the amount of the BID 4 Levy for each individual BID 4 Levy Payer;
   3. 9.1.2 the BID 4 Levy collected in relation to each BID 4 Levy Payer;
   4. 9.1.3 details (together with the outstanding unpaid sum) of those BID 4 Levy Payers who have not paid the BID 4 Levy in full.
   5. Additional Information
9. 9.2 On 31st July in each Financial Year, the BID Company shall provide the Council with an accurate and up to date report containing the following details for the previous Financial Year:

9.2.1 the total amount of income received from the Contributors (excluding the BID 4 Levy);

* + 1. the total expenditure incurred and committed;
    2. The total expenditure by the BID Company on each head of expenditure and services in the BID 4 Proposals;

9.3 The Parties shall review the operation of this Agreement and shall meet within six (6) weeks of the issue of the Council’s report under **Clause 9.1** and the BID Company’s report under **Clause 9.2** in order to:

* + 1. review the effectiveness of the collection and enforcement of the BID 4 Levy;
  1. 9.3.2 if required, review and assess the information provided by the Council and the BID Company pursuant to **Clauses 9.1** and **9.2**;
  2. 9.3.3 make any recommendations for implementation as may be agreed (and which are permitted by the Regulations and this Agreement);
  3. 9.3.4 consider whether any changes are required to this Agreement as a result of the review and any guidance issued by the Department for Communities and Local Government.
  4. 9.4      On the first day of each month following the Operational Start Date the Council will provide the BID Company with reports that reflect details of relevant BID 4 Levy Payers’ accounts at enforcement and recovery stages.

1. 10 **Termination**
2. 10.1 The Council may not terminate the BID 4 Arrangements under Regulation 18(1)(a) of the Regulations unless it shall have first served written notice on the BID Company and, in addition to holding a Public Meeting, shall have met with the BID Company as soon as is reasonably practicable to discuss and review the following:

10.1.1 the basis of the Council's view that the BID Company has insufficient finances to meet its liabilities for the relevant period;

10.1.2 the amount of its funds; and

10.1.3 alternative means by which the deficit can be remedied, and shall have allowed the BID Company a reasonable timescale within which to specify a financial solution that is acceptable to the Council.

10.2 The Council may not terminate the BID 4 Arrangements under Regulation 18(1)(b) of the Regulations unless it shall have first served written notice on the BID Company setting out its intention to do so and shall have met with the BID Company as soon as is reasonably practicable to discuss and review the following:

10.2.1 the services or works which the Council is no longer able to provide together with confirmation and details as to why such works or services cannot be provided;

10.2.2 whether such works or services are of material importance to the BID so that termination of the BID 4 Arrangements is the only option;

10.2.3 alternative means of procuring the said services or works by third parties or increased financial funding from the BID Company; and

* + 1. alternative replacement services or works which will be acceptable to the BID Company;

and shall have afforded the BID Company a reasonable timescale within which to specify a practical solution that is acceptable to the Council.

* 1. If the BID Company shall fail to attend a meeting at a time specified by the Council on a Working Day following the giving of five (5) Working Days’ notice then the Council shall have discharged its obligations under **Clause 10.1** or **10.2** as appropriate to meet with the BID Company.

10.4 In the event that the Council is not satisfied with the solutions offered by the BID Company under **Clauses 10.1** or **10.2** as appropriate or if no solution is offered, and subject to consideration of representations made by any BID 4 Levy Payer at the Public Meeting then the Council shall be permitted to terminate the BID 4 Arrangements provided that notice by the Council to terminate the BID shall be provided to the BID Company no less than twenty eight (28) days prior to termination taking place.

1. 10.5 Upon termination of the BID 4 Arrangements the Council shall ascertain whether there is a credit in the BID 4 Revenue Account and in the event that there are sufficient funds in the BID 4 Revenue Account amounting to a refund of at least £5 for each BID 4 Levy Payer (having already deducted a reasonable sum for the administration of such refund) then the Council shall:

10.5.1 calculate the amount to be refunded to each BID 4 Levy Payer;

10.5.2 ensure that the amount to be refunded is calculated by reference to the amount payable by each BID 4 Levy Payer for the last chargeable period; and

10.5.3 make arrangements for the amount calculated to be credited against any outstanding liabilities of each BID 4 Levy Payer or, where there are no such liabilities, refunded to the BID 4 Levy Payer.

10.6 Upon termination of the BID the Council shall notify the BID 4 Levy Payers of such termination in accordance with Regulation 18(6) of the Regulations together with confirmation as to whether any part of the BID 4 Levy is to be repaid to BID 4 Levy payers in accordance with **Clause 10.5**.

10.7 The BID Company shall not terminate the BID 4 Arrangements if:

10.7.1 the works or services under the BID 4 Arrangements are no longer required; or

* + 1. the BID Company is unable, due to any cause beyond its control to provide works and services which are necessary for the BID to continue;

unless and until it shall have first served a written notice on the Council setting out its intention to do so and setting out full particulars as to how such decision has been reached and allowed the Council at least twenty eight (28) days to submit written representations for consideration by the BID Company and thereafter carried out a proper consultation with all relevant representatives, including representatives of the business community of the BID 4 Area as considered appropriate by the Council.

10.8 Upon termination of the BID 4 Arrangements the BID Company shall notify the Council of such termination in accordance with Regulation 18(5) and the Council shall notify the BID 4 Levy Payers pursuant to Regulation 18(6) together with confirmation as to whether any part of the BID 4 Levy is to be repaid to BID 4 Levy Payers in accordance with **Clause 10.5**.

1. 11. **Confidentiality**
   1. The parties shall not disclose any Confidential Information and shall use all reasonable endeavours to prevent their employees and agents from making any disclosure to any person of any Confidential Information.
   2. **Clause 11** shall not apply to:

### 11.2.1 any disclosure of Confidential Information that is reasonably required by persons engaged in the performance of its obligations under the Agreement;

### 11.2.2 any Confidential Information which a party can demonstrate is already generally available and in the public domain otherwise than as a result of a breach of this **Clause 11**;

### 11.2.3 any disclosure to enable a determination to be made under the Dispute Resolution Procedures;

### 11.2.4 any disclosure which is required by any Legislation (including any order of a court of competent jurisdiction), any Parliamentary obligation or the rules of any stock exchange or governmental or regulatory authority having the force of law;

### 11.2.5 any disclosure of Confidential Information which is already lawfully in the possession of the receiving party, prior to its disclosure by the disclosing party;

### 11.2.6 any disclosure of Confidential Information by the Council to any other Relevant Authority;

### 11.2.7 any disclosure for the purpose of the examination and certification of a party’s accounts;

### 11.2.8 any examination pursuant to the Local Audit and Accountability Act 2014 of the economy, efficiency and effectiveness with which the Council has used its resources;

### 11.2.9 disclosure to a party’s professional advisers;

### 11.2.10 disclosure to the Council’s members;

### 11.2.11 any disclosure required or permitted by the Freedom of Information Act 2000 or in compliance with the FOIA Scheme;

11.2.12 any disclosure made by a party following the prior written consent of the party owning the Confidential Information;

11.2.13 any disclosure made by a party where it has requested the owning party to consent to such disclosure and the owning party has either: -

11.2.13.1 failed to respond within 10 Working Days of the issue of such request;

11.2.13.2 refused such request and has failed to set out its reasons for such refusal; or

11.2.13.3 unreasonably refused to grant such consent or has granted it on terms or subject to conditions which are unreasonable;

11.2.14 any disclosure made following the Confidentiality Expiry Date.

## 11.3Where disclosure is permitted under **Clause 11.2**, other than **Clauses 11.2.4, 11.2.7, 11.2.8** and **11.2.12**, the recipient of the information shall be made subject to the same obligation of confidentiality as that contained in this Agreement.

## 11.4CLA may investigate complaints of injustice in consequence of maladministration against the Council under the Local Government Act 1974 which can include complaints relating to the BID 4 Arrangements. If such a complaint is made the BID Company shall:

### 11.4.1 fully and promptly answer whether oral or written communications from the CLA and shall send the Council a copy of any communication to the CLA at the same time as it is sent to the CLA;

### 11.4.2 co-operate fully and courteously in any investigation by the CLA;

### 11.4.3 fully and promptly respond to any communication from the Council concerning the complaint so that the Council may answer any issue raised by the CLA directly with the Council;

### 11.4.4 Pay to the Council any compensation paid as a result of a finding of maladministration if and to the extent that maladministration was caused to by any act or omission of the BID Company subject to a maximum of two thousand pounds.

## 11.5 Data Protection General

## 11.5.1 In relation to all Personal Data, the BID Company shall at its own expense, ensure that it complies with (and assists the Council to comply with) the requirements of all legislation and regulatory requirements in force from time to time relating to the use of personal data and the privacy of electronic communications, including (i) the DPA and any successor UK legislation, as well as (ii) the GDPR and any other directly applicable European Union regulation relating to data protection and privacy (for so long as and to the extent that the law of the European Union has legal effect in the UK), as a data controller if necessary, including maintaining a valid and up to date registration or notification under the DPA covering the data processing to be performed in connection with the Services.

## 11.5.2 The BID Company shall only undertake processing of Personal Data reasonably required in connection with the Services and shall not transfer any Personal Data to any country or territory outside the United Kingdom which is not a member of the European Economic Area.

## 11.6 Non-Disclosure

## 11.6.1 The BID Company shall not disclose Personal Data to any third parties other than:

## 11.6.1.1 to employees to whom such disclosure is reasonably necessary in order for the BID Company to carry out the Services; or

## 11.6.1.2 to the extent required under a court order; or

## 11.6.1.3 in response to a valid data subject request under Chapter III of GDPR,

## provided that disclosure under **Clause 11.6.1.1** is made subject to written terms substantially the same as, and no less stringent than, the terms contained in this Clause and that the BID Company shall give notice in writing to the Council of any disclosure of Personal Data which either the BID Company is required to make under **Clauses 11.6.1.2** or **11.6.1.3** immediately upon becoming aware of such a requirement.

## 11.6.2 The BID Company shall bring into effect and maintain all appropriate technical and organisational measures to prevent unauthorised or unlawful processing of Personal Data and accidental loss or destruction of, or damage to, Personal Data including to take reasonable steps to ensure the reliability of staff having access to the Personal Data.

## 11.6.3 The Council may, at reasonable intervals, (but not more than once in any Financial Year), request a written description of the technical and organisational methods employed by the BID Company or the Sub-Contractors referred to in **Clause 11.6.2**. Within twenty (20) Business Days of such a request, the BID Company shall supply or procure the supply of written particulars of all such measures detailed to a reasonable level such that the Council can determine whether or not, in connection with the Personal Data, it is compliant with the DPA.

## 11.6.4 The BID Company shall indemnify and keep indemnified the Council against all losses, claims, damages, liabilities, costs and expense (including reasonable legal costs) incurred by it in respect of any breach of this **Clause 11.5** (Data Protection) by the BID Company.

## 11.7 Data Breach

11.7.1 In the event of either Party becoming aware of, or having a reasonable suspicion that, a data breach or loss event in respect of the Personal Data processed under this Agreement has occurred, it shall adopt the Breach Notification Procedure contained at **Schedule 4** of this Agreement, and, with immediate effect, and no later than 24 hours after becoming aware of the data breach or loss event, notify:

(a) the other Party of the known or suspected data breach or loss event;

(b) the data breach or loss event to the Information Commissioner’s Office, unless an agreement is reached with the other Party that the nature and scope of the data breach or loss event is insufficient to justify the Information Commissioner’s Office’s attention, such decision to be reached after considering the Information Commissioner’s Office’s published guidance on personal data breach reporting in force from time to time.

## **Notices**

12.1 Any notice shall be sufficiently served if served personally on the addressee or if sent by prepaid first class or recorded delivery post to the correct address set out in **Clause 12.2**.

* 1. The Council’s and the BID Company’s addresses are as set out in the Address Table:

|  |  |  |
| --- | --- | --- |
|  | **POSTAL ADDRESS** | **E-MAIL ADDRESS** |
| **Council** | Birmingham City Council,  Neighbourhoods,  Room 330  Margaret St,  Birmingham,  B3 3BU | [BIDsFinanceQueries@birmingham. gov.uk](mailto:revenuesclientteam@birmingham.gov.uk) |
| **BID Company** | Kings Heath BID 1A Station Road Kings Heath  Birmingham  B14 7SR | info@enjoykingsheath.com |

12.3 The Council and the BID Company may by notice to the other party change its address for service as indicated in **Clause 12.2** or in any previous notice issued under **Clause 12.3** take effect no earlier than seven (7) days from the service of such notice.

* 1. Any notice served in accordance with **Clause 12** shall be presumed to have been received at the time stated in the Service Table:

|  |  |  |  |
| --- | --- | --- | --- |
| **SERVICE TABLE** | | | |
|  | **METHOD OF**  **SERVICE** | **TIME OF**  **RECEIPT** | **ADDITIONAL**  **FORMALITIES**  **REQUIRED** |
| 1. 1. | Personal Service | Time of service | None |
| 2. | First Class or Recorded Delivery Post | On the second Working Day after the date of posting | None |

1. 13  **Miscellaneous**
2. 13.1 For the avoidance of doubt where any part of this Agreement is incompatible with the Regulations or any other regulations which the Secretary of State may issue pursuant to Part IV of the Local Government Act 2003 then the parties shall endeavour to agree an amendment to the Agreement and if they fail to reach agreement, either party may institute the Dispute Regulations Procedures.
3. 13.2 The headings appearing in this Agreement are for ease of reference only and shall not affect the construction of this Agreement.
4. 13.3 References to the Council include its successors to its functions as a billing authority.

13.4 A reference to any Act of Parliament or to any Order, Regulation, Statutory Instrument, or the like shall include a reference to any amendment or re-enactment of the same.

13.5 This Agreement constitutes the entire agreement and understanding of the parties as to the subject of this Agreement and, save as may be expressly referred to or referenced in this Agreement supersedes all prior representations, writings, negotiations or understandings with respect to this Agreement except in respect of any fraudulent misrepresentation made either by the Council or the BID Company.

14 **Rights and Duties Reserved**

14.1 For the avoidance of doubt it is hereby agreed and declared that nothing in this Agreement, express or implied, shall prejudice or affect the Council’s rights, powers, duties and obligations in the exercise of its functions as a local authority and the rights, powers, duties and obligations of the Council under all public and private statutes, bye-laws, orders, regulations and statutory instruments may be fully and effectively exercised in relation to the subject matter of this Agreement and any consent, approval, licence or permissions required under this Agreement unless stated otherwise shall be in addition to, and not in substitution for, any consent, approval, licence or permissions required to be obtained under any statute, bye-laws or other Legislation.

14.2 For the avoidance of doubt it is hereby agreed and declared that nothing in this Agreement, express or implied, shall prejudice or affect Kings Heath BID’s rights, powers, duties and obligations in the exercise of its functions as a private company. Any consent, approval, licence or permissions required under this Agreement, unless stated otherwise, shall be in addition to, and not in substitution for, any consent, approval, licence or permissions required to be obtained under any statute, bye-laws or other Legislation.

15  **Contracts (Rights Of Third Parties) Act 1999 (As Amended)**

The Contracts (Rights of Third Parties) Act 1999 shall not apply to this Agreement. Therefore, a person who is not a party to this Agreement shall not be able to enforce any of its terms against either the Council or the BID Company.

16  **Dispute Resolution**

The following provisions shall apply in the event of a dispute:

16.1 **Resolution by Senior Officers**

Any dispute or difference of any kind whatsoever arising between the parties out of or in connection with this Agreement shall first be discussed by the Chair of the BID Company and the Council’s Assistant Director – Neighbourhoods (or their respective nominated representatives).

* 1. **Mediation**

If the parties are unable to resolve the dispute under **Clause 16.1** they may decide to refer the dispute to mediation on the terms of the latest model mediation procedure produced by the Centre for Effective Dispute Resolution, subject to the proviso that any such mediation shall be completed within four (4) weeks of referral (or such longer period as the parties may agree).

* 1. **Arbitration**

Save where the parties have agreed in writing that a decision under **Clause 16.1** or an agreement reached at or during mediation under **Clause 16.2** as appropriate, is to be final and binding, either party may refer the dispute to arbitration before a single arbitrator as follows:

16.3.1 If the parties shall fail to agree upon an arbitrator within twenty eight (28) days of one party serving upon the other a written notice to concur in the appointment of an arbitrator, then the arbitrator shall be appointed by the President or the Vice President of the Chartered Institute of Arbitrators.

16.3.2 The Arbitration Act 1996 shall apply to such arbitration.

16.3.3 The arbitrator shall have power to open up, review and revise any certificate, opinion or decision of the Council.

* + 1. The parties hereby agree and consent pursuant to Sections 45(2)(a) and 69(2)(a) of the Arbitration Act 1996 that either party;

16.3.4.1 may appeal to the High Court on any question of law arising out of an award made in an arbitration under this Agreement;

16.3.4.2 may apply to the High Court to determine any question of law arising in the course of the reference;

and the parties agree that the High Court should have jurisdiction to determine any such question of law.

16.3.5 **Subject to Clause 16.3.4**, the award of the arbitrator shall be final and binding on the parties.

16.3.6 The parties agree that the maximum recoverable costs which may be awarded to the successful party in the arbitration shall not exceed one half of the sum claimed by the Claimant in the arbitration (“**the Claim Sum**”). The Claim Sum is the aggregate of the total damages specified in the Claimant’s Points of Claim or Statement of Case, and the total interest so specified (excluding in both cases any sums which are not quantified) notwithstanding any subsequent amendment of the same.

16.3.7 The parties agree pursuant to Sections 61 and 62 of the Arbitration Act 1996 that, if the total sum (including interest) awarded to the Claimant in the arbitration (less any sum (including interest) awarded to the Respondent in a counterclaim in the arbitration) does not exceed 20% of the Claim Sum as defined by **Clause 16** then the arbitrator in determining how costs are to be allocated shall not (if he is minded to make an award in the Claimant’s favour) award the Claimant more than the lesser of: -

16.3.7.1 50% of the maximum recoverable costs as defined and limited by reference to **Clause 16.3.6**.

16.3.7.2 50% of the Claimant’s recoverable costs.**Schedule 1 – The BID Levy Rules**

1. Kings Heath BID will begin a new five-year term on 1st April 2023, with all eligible hereditaments within the BID area required to pay the BID levy annually from 1st April 2023 until 31st March 2028.
2. Every eligible business within the BID boundary will pay an annual levy of 2% of their rateable value based on the active NNDR list from 1st April 2023.
3. Any future changes to rateable values in updates of the National Non-Domestic Ratings List, or future mechanisms replacing the National Non-Domestic Ratings List will be reflected in a corresponding change to the BID levy payment for the following financial year.
4. The BID levy will be payable by the liable party. Where the liable party changes during the financial year, the BID levy will be apportioned accordingly and calculated on a daily basis.
5. The BID levy may increase each year by the annual inflationary factor for Local Non-Domestic rate bills as calculated by the Government. This will be at the discretion of the Board of Directors.
6. There will be no maximum cap for any single hereditament within our BID area.

**Discounts**

1. There will be no reduction to the BID levy. Exemptions, relief, or discounts prescribed in the Non-Domestic Rating (Collection and Enforcement)(Local Lists) Regulations 1989 made under the Local Government Finance Act 1988 will not apply. Those responsible for unoccupied and part-occupied hereditaments will be liable for the full BID levy, there will be no relief for vacant properties.

**Alteration of BID arrangements**

1. The BID levy rate and/or the BID area cannot be altered without another BID ballot.
2. The BID projects and budgets can be altered subject to approval by the BID company’s Board of Directors, providing these changes fall within the resources available to the BID. This may be necessary due to local circumstances and conditions changing during the five-year duration of the BID.

**Rateable Value Changes**

1. Where a property is removed from the NNDR list entirely (e.g. due to demolition, a split or merged assessment or a change of use to residential), the BID levy will be due up to the day before the schedule from the VOA is issued and the annual BID levy will be apportioned accordingly.
2. Where a new assessment is brought into the NNDR list (e.g. a newly built property or merger), the BID levy will be due on the new assessment from the effective date of entry into the NNDR list. The annual BID levy will be apportioned accordingly (unless the property is exempt as outlined above) and will be calculated on the basis of a daily rate from the date the new entry appears in the NNDR list.

**Schedule 2 – Kings Heath BID 4 Area**



© Crown Copyright and database right 2018. Ordnance Survey 100021326.

You are not permitted to copy, sub-licence, distribute or sell any of this data to third parties in any form.

A-Z Street Map, if present, reproduced by permission of Geographers' A-Z Map Co.Ltd. Licence No. A1244.

Aerial Photography, if present, Copyight Bluesky 2016

© Crown Copyright and database right 2018. Ordnance Survey 100021326.

You are not permitted to copy, sub-licence, distribute or sell any of this data to third parties in any form.

A-Z Street Map, if present, reproduced by permission of Geographers' A-Z Map Co.Ltd. Licence No. A1244.

Aerial Photography, if present, Copyight Bluesky 2016

**Schedule 3 – Kings Heath BID Business Plan**

*Available online, to be added following BID ballot results*.

**Schedule 4 – BREACH NOTIFICATION PROCEDURE**

Immediately upon becoming aware of a known or suspected data breach or loss event, each Party must:

1. Contact the other Party at databreachnotification@birmingham.gov.uk. Notification via any other method will not be deemed as being valid under this Agreement.

2. Describe the nature of the known or suspected data breach or loss event and whether it is ongoing or contained.

3. Confirm, where possible:

• Categories of affected data subjects (for example: employees, service users, elected officials, pupils).

• Number of affected data subjects

• Categories of data records concerned (for example: contact details, financial information, health data)

• Number of Personal Data records

4. Communicate the name and contact details of the Data Protection Officer or other contact point from whom further information can be obtained.

5. Describe the likely consequences of the data breach or loss event.

6. Describe the measures taken or proposed to be taken to address the data breach or loss event and/or mitigate its possible adverse effects; and

7. Where it is not possible to provide all of the above information at the same time, provide the information in phases as and when it becomes available and without undue delay.

IN WITNESS of which this Agreement has been executed by the parties as a DEED

THE COMMON SEAL OF )

**BIRMINGHAM CITY COUNCIL** )

was affixed to this contract )

in the presence of: )

Authorised signatory ………………………

**EXECUTED** as a deed by

**KINGS HEATH BID** by:

………………………………………….

Director

………………………………………………

Director/Company Secretary